

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6007330	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 08/14/2020
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NAME OF PROVIDER OR SUPPLIER TIMBERCREEK REHAB & HEALTHCARE CENT	STREET ADDRESS, CITY, STATE, ZIP CODE 2220 STATE STREET PEKIN, IL 61554
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S 000	Initial Comments Complaint Investigation 2024037/IL123225 2024595/IL123822 2025499/IL124799	S 000		
S9999	Final Observations Statement of Licensure Violations (Violation 1 of 2) 300.1610 (a)(1) Section 300.1610 Medication Policies and Procedures a) Development of Medication Policies 1) Every facility shall adopt written policies and procedures for properly and promptly obtaining, dispensing, administering, returning, and disposing of drugs and medications. These policies and procedures shall be consistent with the Act and this Part and shall be followed by the facility. These policies and procedures shall be in compliance with all applicable federal, State and local laws This requirement was not met as evidenced by: Based on interview and record review the facility failed to obtain and administer prescribed medications for one (R3) of three residents reviewed for medications in a sample of three. Findings include:	S9999	<p>Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X8) DATE

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S9999	<p>Continued From page 1</p> <p>The facilities Conformance With Physician Medication Orders Policy dated 9/27/17 documents, "Policy: All medications, including cathartics, headache remedies and vitamins etc., shall be given only upon the written order of a physician. All such orders shall have the handwritten signature of the physician. (Rubber stamps are not acceptable.) These medications shall be given as prescribed by the physician and at the designated time. Procedure: 7. The residents attending physician shall be notified of medications about to be stopped so the physician may promptly renew such orders to avoid interruption of the residents therapeutic regimen."</p> <p>R3's Physician Order Sheet dated 5/1/2020 through 5/31/2020 documents Clonazepam 1 milligram. Take 1 tablet by mouth three times daily for anxiety.</p> <p>R3's Medication Administration Record/MAR dated 5/1/2020 through 5/31/2020 documents Clonazepam 1 milligram, 1 tablet by mouth three times a day for anxiety and was not given from 5/25/2020 12:00PM through 5/29/2020 at 8:00PM.</p> <p>R3's Social Service Progress Note dated 5/27/2020 and signed by V2/Social Service Director documents, "Took grievance from resident. Resident states that he has not gotten several medications since Saturday. Resident states he has no appetite and feels like he is going to be sick. Resident was crying while talking. Told him it will be looked into."</p> <p>On 6/30/2020 at 12:30 PM V1/Administrator stated, "Yes I recall (R3's) Clonazepam not being given. It was an issue with pharmacy. It was over a holiday weekend and had to be faxed over a</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>few times before it was finally delivered."</p> <p>On 6/30/2020 at 3:40 PM R3 stated, "I was out of my Clonazepam for about five days. I get it three times a day, so that is a lot to go without. I was really feeling sick and very anxious. They kept telling me it was coming from the pharmacy but it wouldn't be there. I finally filed a grievance and it popped up in a couple of days. I don't know what the problem was but I need my medication."</p> <p style="text-align: center;">(B)</p> <p>(Violation 2 of 2)</p> <p>300.3300(s)(t)</p> <p>Section 300.3300 Transfer or Discharge</p> <p>s) The Department shall offer transfer or discharge and relocation assistance to residents transferred or discharged under subsections (c) through (q) of this Section, including information on available alternative placements. Residents shall be involved in planning the transfer or discharge and shall choose among the available alternative placements, except that where an emergency makes prior resident involvement impossible, the Department may make a temporary placement until a final placement can be arranged. Residents may choose their final alternative placement and shall be given assistance in transferring to such place. No resident may be forced to remain in a temporary or permanent placement. Where the Department makes or participates in making the relocation decision, consideration shall be given to proximity to the resident's relatives and friends. The resident shall be allowed three visits to potential alternative placements prior to removal, except</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>where medically contraindicated or where the need for immediate transfer or discharge requires reduction in the number of visits. (Section 3-417 of the Act)</p> <p>t) The Department shall prepare resident transfer or discharge plans to assure safe and orderly removals and protect residents' health, safety, welfare and rights. In nonemergencies and where possible in emergencies, the Department shall design and implement such plans in advance of transfer or discharge. (Section 3-418 of the Act)</p> <p>This requirement was not met as evidenced by:</p> <p>Based on interview and record review, the facility failed to set up home health services upon discharge for two (R1 and R2) of three residents reviewed for discharges in a sample of three.</p> <p>Findings include:</p> <p>Policy "Discharge Planning," dated 11/1/17, documents "It is the policy of this facility to assist each individual resident to make decisions in advance of discharge about the rehabilitative, psychosocial, and health care goals of the resident. It is the intent of the facility to ensure that the transfer or discharge is documented in the resident's medical record and appropriate information is communicated to the receiving health care institution, provider, home caregiver or resident themselves to ensure continuity of care and services. The Social Services Director shall serve as the Discharge Chairperson and will be responsible for providing multi-disciplinary participation in discharge."</p> <p>On 6/30/20 at 11:05am, V1 Administrator stated</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>"(V2 Social Services Director) is responsible for setting up all home health appointments and any medical equipment needed prior to discharge. The medical equipment is to be set up before discharge and should be ready to go before discharge and if that is not able to be done then I need to know. I would not discharge a resident unless the home health and medical equipment was set up or available."</p> <p>1. Facility "Admit" document, no date, documents R1 was admitted 4/14/20.</p> <p>Facility "discharge" document, no date, documents R1 was discharged 4/29/20.</p> <p>R1's Social Service Notes has no documentation R1 was set up with home health services or durable medical equipment. R1's Social Service Treatment Plan, dated 4/14/20, documents under "Physical Needs: Wheelchair," and under "Admitting Diagnosis: Fractured Hip."</p> <p>R1's "Nursing Admission Assessment," dated 4/14/20, documents "PT/OT (Physical Therapy/Occupational Therapy) for right hip fracture."</p> <p>R1's Minimum Data Set, dated 4/21/20, documents R1 is cognitively intact and requires extensive assistance of one for bed mobility, transfer, dressing, and did not walk in room or corridor. It also documents R1 has lower extremity impairment on one side.</p> <p>R1's "Discharge Evaluation," dated 4/24/20, documents R1 "needs assistance based on care provided in the last 7 days for bathing, dressing, grooming; moving in bed to/from lying/sitting position; history of falls in last 30 days; meal prep,</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>shopping, medication, and financial assistance services needed."</p> <p>R1's physician orders, dated 4/29/20, documents "Patient discharged to home with home health."</p> <p>On 6/30/20 at 9:50am, V2 Social Services Director stated "I am responsible for admissions, discharges, behaviors, and to coordinate family visits. I had trouble finding a home health agency for (R1). The home health agencies refused her insurance, and I did not follow up on (R1). I know she was here for physical therapy because of a fractured hip." At that same time, V2 verified she did not follow up or try to set up home health after R1 discharged.</p> <p>On 6/30/20 at 10:50am, V4 (R1's Insurance) stated "I was assigned (R1) after she was discharged from the nursing home with no home health in place. She was discharged to her apartment complex in the lobby and she had no way to get to her upstairs apartment. I called (nursing home) and spoke to (V2 Social Services Director) and she kept telling me she was new and knew she discharged (R1) without home health or any medical equipment in place for her to get around her apartment because the insurance would not pay for her physical therapy."</p> <p>On 6/30/20 at 11:55am, V1 (Administrator) stated "(R1) should never have been discharged and left in the lobby of her apartment building. How did she get upstairs and out of the chair in the lobby? We should have kept her until services were available especially since she was here after a hip fracture. I can't believe that was done and she was left with no way to get in her apartment."</p> <p>On 6/30/20 at 11:55am, V2 (Social Services</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>Director) stated "Insurance wasn't paying for (R1) so we discharged her. I couldn't find any home health agency to take her insurance, and every place I called they would not take her insurance. I did not document who I contacted. She was my first discharge and I did not know what to do. I did not ask for help from anyone to find out what to do. I knew she did not have home health set up when she was discharged. I was told the day of (R1's) discharge she was to go home with home health so I did not have much time to get home health set up. (R1) was transported by our facility van in our wheelchair and was left in the lobby of her apartment building without a wheelchair because the wheelchair she was in was ours and the driver brought it back here (facility). (R1) had no family to contact to assist with the discharge." At that time, V2 verified R1 used a wheelchair and received physical therapy while at the facility, and there was no further social services notes.</p> <p>On 7/1/20 at 9:20am, R1 stated "I was kicked out of the place! I was driven to my apartment complex where they left me on a bench in the lobby by the elevator. I could not get up to my apartment on the eighth floor because they even took the wheelchair! I saw a friend in the lobby and that was how I got up to my apartment. I did not have home health services set up and could not get around my apartment because I did not have a walker or wheelchair to get around after my discharge. I used the nursing homes walker and wheelchair while I was there, but I don't have those things here at home. I finished rehab and they discharged me that day. I know discharges are not to happen this way and I should have had home health set up before I got home. I was lucky I had friends to help me out, as it was I still waited a week to get home health from my insurance setting it up."</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>2. Facility "Admit" document, no date, documents R2 was admitted 4/30/20.</p> <p>Facility "Discharge" document, no date, documents R2 was discharged 5/20/20.</p> <p>R2's current medical diagnoses are: "Malignant neoplasm of upper lobe, left bronchus or lung; Pleural Effusion; Anemia; COPD"</p> <p>R2's physician orders, dated 4/30/20, document "Physical therapy to eval and treat."</p> <p>R2's physician orders, dated 5/20/20, document "Discharge home with home health."</p> <p>R2's "Discharge Summary for Resident," dated 5/20/20, documents R2 needs assist with transfers, ambulation, and activities of daily living. Physical therapy to be continued after discharge."</p> <p>R2's Minimum Data Set, dated 5/20/20, documents R2 requires limited assistance for bed mobility, transfer, walk in room, dressing, toilet and personal hygiene.</p> <p>R2's social services notes, dated 5/20/20, document "Discharging today due to insurance issues. (Local home health agency) sent referral." R2's Social Service Notes has no documentation R2 was set up with home health services prior to discharge.</p> <p>On 6/30/20 at 11:05am, V2 (Social Services Director) stated "I did not verify if (R2) had home health services set up before discharge because all I did was call for a referral. I do not know if he has home health to help him, I do not remember who I called, no I did not document who all I</p>	S9999		
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S9999	<p>Continued From page 8</p> <p>called, and I do not have any other information or charting other than what is in the chart. I was told to discharge (R2) that day so I did. We do not have to provide notice if insurance cuts them off; they have to leave the nursing home. (R2) got a cut letter for insurance and he was sent home the same day." At that same time, V2 verified she did not follow up or try to set up home health after R2 discharged.</p> <p>On 7/1/20 at 10:30am, R2 stated "I was told to go home and that was that. I do not have home health and I am not getting any physical therapy."</p> <p>On 7/1/20 at 10:32am, V5 (R2's family member) stated "(R2) has no home health or physical therapy services set up. I was called to come get him on his discharge day and that is what I did. He was supposed to be set up with Hospice Home Health but I have never heard anything on that."</p> <p style="text-align: center;">(B)</p>	S9999		
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